

From the Boardroom

Hillman Board of Directors

October 2018

www.coopvillage.coop/hillman

NEWS, UPDATES, & REMINDERS

∞ BACK TO SCHOOL!

The Board of Directors and the Management Team hope that you had a wonderful summer season. We are pleased to update you on various projects and initiatives at Hillman.

∞ COOPERATOR PORTAL

Management has implemented enterprise scale property management software provided by the local company Multi Data Services (MDS) to streamline and modernize back-office operations. The first shareholder-facing function of this software has been implemented, the cooperator portal, which allows cooperators to manage payment of their monthly carrying charges and view a history of their payments. Additional features are being considered that will aid in communication between shareholders, Management, and Maintenance.

∞ MAINTENANCE SERVICES IN YOUR APARTMENT

Our maintenance staff can perform a lot of services in your apartment for free (such as fixing windows), and there are some services they will perform for a fee (installing or removing air conditioners, for example). The Board has heard many questions about this, and we are working with Management to create and publish a schedule of services and fees. In the meantime, please never pay for maintenance services in cash. All fees for maintenance services will be added to your subsequent monthly invoice. You are, of course, welcome to tip for good service.

∞ GREAT FENCES - GREAT NEIGHBORS

This summer, Maintenance began replacing the worn and damaged low fences on our grounds with a new steel fences. Work is completed

Board of Directors



David Brown
Elizabeth DeGaetano
Doug Easdon
Dave Eng
Aaron From
Ted Greenberg
Mathew Quezada
Judy Mitrani
Howard Stern
Gale Weintraub
Kira Wizner

Officers



Howard Stern, President
Judy Mitrani, Vice President
Ted Greenberg, Treasurer
Elizabeth DeGaetano, Secretary

Contact



Submit Board-related issues in writing to:

Hillman Board of Directors
Cooperative Village
530 Grand Street
New York, NY 10002
or send an e-mail to
hillmanboard@gmail.com

SIGN UP FOR THE SHAREHOLDER PORTAL

Send an email to portal@hillmanhousing.com with your name, address, apartment number, and phone number. After the office verifies your identity, you will receive an email with further instructions and a pin code to create your account.

around the 550 block, and the fence upgrade will eventually extend throughout most of our property, including replacing the chain-link fences along Broome Street. To significantly cut costs, work is being done in-house by our own staff.

∞ NEW TREES AND LANDSCAPING

Maintenance also completed work repairing the retaining wall and fences on the north end of the 530-550 Park and planted new trees and perennials. Several empty tree pits on Grand Street have been replanted as well.

∞ HOUSE COMMITTEE

The House Committee recently completed interior and exterior walk-throughs of the entire property and is working with Director of Maintenance Bob Wescott to address the issues it identified.

We would like the House Committee to be a diverse group of shareholders representing all the buildings in the complex, and we still need volunteers. Nominate yourself or a neighbor to hillmanboard@gmail.com to join this group of friendly neighbors committed to improving our community.

∞ SAFETY AND COURTESY

We all need a reminder sometimes! Please help keep our community safe and do your part to ensure all shareholders the peaceful enjoyment of our homes – both in shared spaces and our apartments:

Don't smoke in the entrances or walkways on Hillman property. Please move to the sidewalk or street.

Don't let non-shareholders into the building, including

delivery workers. Ask them politely to use the intercom.

Don't prop open stairwell doors for any reason. This is a serious fire hazard.

Do your best to minimize noise in the hallways, especially on the lobby levels.

Do retrieve your laundry in a timely fashion.

∞ 2018-19 CALENDAR

You can download a copy of the Holiday Calendar for 2018-19 from the Coop Village website. It lists dates when the office is closed (and deliveries and construction are not allowed) and the sabbath elevator schedule. Schedule modifications related to the elevator upgrade will be posted separately.
Bit.ly/Hillman2018

RESOURCES / CONTACT INFORMATION

Coop Village Management: Monday, 9 am to 6 pm; Tuesday – Thursday, 9 am to 5 pm; Friday, 8 am to 4 pm
530 Grand Street, New York, NY 10002 | 212-677-5858 | contact@coopvillage.coop | www.coopvillage.coop

Coop Village Maintenance: Available every day from 8 am to midnight and in an emergency.
568 Grand Street, New York, NY 10002 | 212-677-5744
Online maintenance request: Visit www.coopvillage.coop/maintenance.

Hillman Security: 500 A-B-C 212-388-0273 | 530 D-E-F 212-387-9048 | 550 G-H-J 212-388-1391
Police 7th Precinct: 212-477-7311

Package Delivery: NAME / BUILDING-APARTMENT
c/o East River Maintenance, 568 Grand Street, New York, NY 10002

E-mail Notification Service: Visit www.coopvillage.coop/emailsignup to register.

Hillman Board of Directors: hillmanboard@gmail.com.