

Dear Hillman Shareholders,

The Board of Directors are deeply concerned about the potential impact of the novel Coronavirus on our local community and the wider world, and we are determined to support efforts to mitigate the most harmful effects. We have been closely monitoring the advice of health agencies, and management is working to implement a number of measures to promote and support the “social distancing” initiatives that organizations such as the Centers for Disease Control and the World Health Organization have said are necessary to slow the spread of the virus.

The actions that we can and must take—collectively as a housing entity and individually as members of a community—range from inconveniences to potentially costly sacrifices. We ask for your patience and cooperation, because together there is much we can do to protect the elderly and other vulnerable members of our community. There are unverified reports that members of our community have tested positive for COVID-19, but our advice remains the same: everyone should keep in mind that they are potential carriers capable of transmitting the virus to their neighbors and modify their behavior accordingly.

After considering the need for the above precautions, we have affirmed the following measures:

- The Hillman playroom was closed as of Friday 3/14
- The Hillman gym will be closed as of Monday 3/16
- Management has increased the frequency of cleaning in common areas and frequently touched contact surfaces such as doorknobs
- Management is developing contingency staffing plans to continue essential services if staff becomes unavailable due to illness, childcare, or transportation limitations
- The Board is conducting its business remotely via frequent videoconferencing

Additional measures might be put in place at any time, if we deem them necessary.

We encourage all members of the community to follow the [guidelines of the NYC Department of Health](#), which recommends that **all New Yorkers, healthy or sick, remain at home as much as possible**. In addition:

- Please wash your hands thoroughly before and after using common areas such as the lobbies, laundry, elevator, and parks
- The Hillman parks will remain open until further notice, but we ask cooperators to exercise caution, maintain distance from others to the extent possible, and wash their hands thoroughly before and after use

If you are in self-quarantine or self-isolation and require help, please email [Management](#). If you are willing to help people in self-quarantine or self-isolation with running errands, taking out trash, etc. please complete this [survey](#). We will do our best to match those in need of help with those willing to help in a timely manner.

Here are some other resources available to Hillman shareholders:

- **UJC** - The UJC will offer meals for pickup (15-17 Willet St.) or delivery for senior residents. They request that residents call the UJC lunch club at (212) 673-9328 to request meals in advance. The lunch club’s in-person meals are suspended.

- **Co-op Village NORC** - NORC offers casework services from licensed social workers and visiting nurse services for senior Hillman residents. All in-person meals and group activities are suspended, but members may take advantage of take-home meals. Senior Hillman residents who are not already NORC members can contact Bonnie Lumagui at [blumagui@edalliance.org](mailto:blumagui@edalliance.org) or 646-395-4510 to take advantage of services. Hillman shareholders may also confidentially refer neighbors in need.
- **Meals and Assistance for Hillman Residents, Age 60 + over** - [Survey](#) to identify and help vulnerable residents, this is a community effort.
- If you experience financial distress that impacts your ability to make timely maintenance payments, please contact the office.

The Coronavirus will impact us all—health-wise, emotionally and financially. Small businesses are particularly vulnerable, so please consider continuing to support local businesses, especially our commercial tenants during this time, and call them to inquire about pick-up or delivery options:

- Zafi's - (212) 533-2415
- East Side Glatt Kosher Butcher - (212) 475-6915

If you have a small / local / virtual business that can benefit Hillman shareholders that you want us to feature in the next communication from the Board, please email us at [hillmanboard@gmail.com](mailto:hillmanboard@gmail.com).

The Hillman Board is working with Management on their overall Coronavirus response plan to ensure that essential services will continue to be available to Hillman shareholders through this crisis. Please delay non-essential requests while the office is focused on Coronavirus response.

Thank you for doing your part to protect our community. Even if we have to keep our distance from one another, it is sticking together that will keep us safe.

Sincerely,

The Hillman Board of Directors